

Handy tips
to check for and find
water leaks
*in **your home***

SPRUCE GROVE'S
WATER UTILITY
AND CHARGES

Your water

The cost to maintain and operate the City of Spruce Grove's water and sewer utility is paid for by utility rates charged per cubic metre (m³) of water used. This is known as user-pay utility billing.

Each utility customer has a water meter. The meter measures and records the volume of water that flows from the meter to the house. This includes the water used by the customer or leaking from pipes, valves, appliances, irrigation or plumbing fixtures such as taps or toilets.

Utility customers are financially responsible for water that goes from the meter to the house.

Check for leaks to save money!

You may not see a puddle on the floor or hear water running but you still may have a leak! Water leaks can occur when an appliance doesn't cut off properly after it uses water or a valve doesn't seal the flow of water.

Common sources of water leaks:



TOILETS:

Check your toilets on a regular basis! Some leaks are intermittent and may only appear from time to time.



FAUCETS:

Failed washers in taps can lead to leaks. A slow and steady drip can amount to a large amount of water going down the drain.



FURNACE HUMIDIFIERS:

Clogged valves may not close properly and can cause the humidifier to run continuously. The humidifier will also run if you activate the fan in the summer.



WATER SOFTENERS:

Softeners can get stuck on the cleaning cycle and run continuously. Check your softener on a regular basis to make sure it is running properly!



OUTSIDE TAPS:

Don't rely on your spray nozzle to stop the flow of water from your outdoor hose. Instead, turn the water supply off at the faucet to prevent water waste.

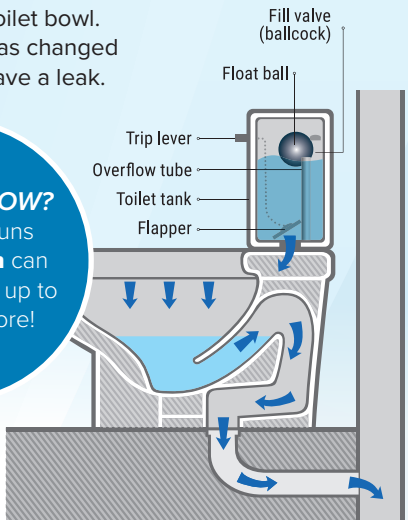
Toilet Leaks

One of the most common problems is water leaking from the toilet tank into the bowl. This can be from a faulty or worn out flapper. It may not be easily visible or noticeable but it is easy to test for.

- Remove the tank cover from your toilet.
- Drop one leak detector tablet (attached) into the tank. You can also put ten drops of food colouring into the tank.
- Wait 15-20 minutes. Do not flush the toilet.
- Check your toilet bowl. If the water has changed colour, you have a leak.

DID YOU KNOW?

A toilet that runs for **one month** can potentially cost up to **\$1,000** or more!



Looking for water
saving tips?

Please visit
www.sprucegrove.org/tap

Questions about
your water and
sewer utility?

Call us: 780-962-7597
Email: utinfo@sprucegrove.org

